

Kern County Narcotics Anonymous Area Service Committee Service Inventory Report

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This report presents the findings of the Service Inventory for the Kern County Area Service Committee of Narcotics Anonymous, based on responses from 10 represented groups. The overall service score across these groups is 2.67 out of 5, indicating that improvement is needed in various service areas. The survey assessed key areas such as communication, leadership, resource allocation, and community interaction, providing a comprehensive snapshot of the committee's performance.

Key Insights:

- **Communication and Responsiveness to Needs:** Rated moderately, these areas show room for improvement across groups. While some groups were satisfied, others highlighted gaps that require attention.
- **Mentoring and Training:** This area consistently received low scores, with multiple groups emphasizing the need for stronger leadership development and better guidance for trusted servants.
- **Sufficiency of Funds and Community Interaction:** These were generally rated as adequate, though concerns were raised by certain groups regarding resource availability and outreach.

- **Consensus-Based Decision Making:** This aspect received relatively strong ratings, with groups expressing satisfaction with the decision-making processes within the service body.
- **Professional Reachability:** Rated highly, this indicates that the external communication of Narcotics Anonymous is effective and well-regarded by the groups.

Group-Specific Insights:

- **Group 7 (NA Basic Group):** Received the highest overall score of 5, reflecting high satisfaction and inclusiveness across all service areas.
- **Group 4:** Expressed the greatest dissatisfaction with a score of 1, noting broad concerns in communication, responsiveness, and resource availability. The group reported that "all of it needs improvement."
- **Group 6:** Similarly low scores were recorded, with severe dissatisfaction noted across most service areas.
- **Group 2 (Without Parallel):** Rated highly in all categories, with a score of 4 across the board, indicating general satisfaction with services.
- **Group 5:** Highlighted concerns about the cost of the phoneline, the need for improved leadership training, and a new meeting location.

The overall data reveal that key areas such as **mentoring and training** (with an average score of 2.78) and **resources to carry the message** (2.78) require focused attention. Conversely, **professional reachability**

was the highest-rated aspect, with an average score of 3.89, demonstrating the committee's success in maintaining effective external communications.

Recommendations:

1. **Improve Mentoring and Leadership Training:** Many groups have expressed concerns about the lack of leadership development. To address this, the committee should establish structured mentoring programs and develop comprehensive training materials to better support trusted servants.
2. **Increase Support for Underperforming Groups:** Groups such as Group 4 and Group 6 have shown significant dissatisfaction across multiple service areas. Focused support and tailored solutions should be offered to address their specific needs.
3. **Strengthen Financial Resource Allocation:** While financial sufficiency was generally rated as adequate, some groups indicated constraints. A reassessment of budget allocations, particularly for those reporting a lack of resources, could improve service delivery.
4. **Enhance Communication Across Groups:** Although communication was rated moderately, there is clear room for improvement. Regular updates, increased transparency, and more consistent communication between service bodies could bridge existing gaps.

This Service Inventory reflects the current state of the Kern County Area Service Committee, identifying both areas of success and those that require improvement. A follow-up meeting is recommended to prioritize the actions outlined in this report, based on the feedback from the groups.